

## ETHICS, INTEGRITY AND APTITUDE


Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none"> <li>• There are 19 questions.</li> <li>• All questions are compulsory</li> <li>• The number of marks carried by a question/part is indicated against it.</li> <li>• Content of the answer is more important than its length.</li> <li>• Answers must be written in the space provided.</li> </ul> <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
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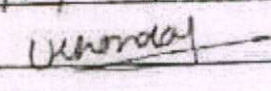
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Date 13/12/2021

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Section - A

1. Indian Democracy is only as strong as its institutions. India's democratic institutions thrived essentially because of the respect of its leaders for ethical constitutionalism and public morality. In the light of above statement, analyze how constitutional ethics and public morality can help in making them more robust functioning institutions?  
(150 Words) (10 Marks)

"Democracy" which as an idea finds a concrete shape in the institution. Institutions in democracy plays the role of rule making, rule implementation and adjudication.

The institutions are formed on the constitutional basis but their preservation is also grounded in ethics and public morality.

also analyze how the strength of democracy is measured.

Indian Experience

- ① Regarding Democratic Decentralisation, ethical constitutionalism guided choices  
 ↳ While the Panchayat system was in DPSP as Article 40, it was implemented with 73<sup>rd</sup> and 74<sup>th</sup> Amendment
- ② Progressive realisation of rights  
 ↳ Judicial creativity to construct Basic structure doctrine to implement the values of constitutionalism (limited power)

### ③ Preserving the sanctity of office.

↳ Despite having strong leaders and harsh political fights India has always seen a smooth transition of power, unlike the event of Capitol hill attack.

Challenges However, we have also witnessed decline of ethics and public morality as there is a rise of corruption, criminalisation, defection and politics without principle.

Restoring constitutional ethics and public morality can help in —

- (A) Promoting transparency and accountability in the institution. eg. RTI, CPIRGAs
- (B) Ensuring efficiency in public service delivery.  
↳ Through the ideals of Kartavya and Samudaya
- (C) Guiding the behaviour of the leaders and  
↳ Protecting constitutional morality.  
↳ Preserving the public good

While Institution forms the body of the Indian democracy the ethical constitutionalism and public morality must form the  Soul to realise the goal of socio-economic justice

marks

14

Good, you may also discuss what may be the consequences if leaders don't recognize the importance of constitutional morality etc.

2. What is confirmation bias? How does it hinder ethical governance?

(150 Words) (10 Marks)

Confirmation bias refers to the attitude of conforming to the prevalent norms and culture. It is the quality of filtering in.

eg. Jumping the red light, since all are doing it there is nothing wrong in it.

Confirmation bias is devoid of rationality and objectivity and promote prevalent culture. It is mostly the result of peer pressure.

Ethical Governance requires that not only the Governance is efficient but it incorporate ethics in process and procedures.

Confirmation bias affecting ethical Governance

- Promote existing structure and culture.
  - ↳ In case the Governance is already ethical it is productive if it is unethical.
- Confirmation bias leads to spiral effect.

Improve this explanation review

- Reduced independent thinking and objectivity
- ↳ It creates followers rather than leaders
- Work culture is spoiled with new entrant expected to conform to senior.
- Public perception may turn negative due to stagnant performance.
- Rigid and hierarchy based <sup>bureaucracy</sup> ~~system~~ <sup>rather than humane</sup> bureaucracy.

Discuss how it supports corruption etc.

ways to counter confirmation bias

- Bringing out code of ethics and code of conduct that should be guide of conduct.
- Trust building in administration, that allows free speech and input from all.
- Rewarding innovative solution and ideas.
- Organising event like talkathon to bring alternative perspective.
- lateral entry in civil services
- " change is natural " and we all must embrace and adopt it.

analyze opposing views listening others etc.

Remarks

2 1/2

3. "Ethical considerations in decision making at the policy level do not receive much traction". In the light of above statement, argue role of ethics in policy formulation.  
(150 Words) (10 Marks)

Policy making has been described as a highly technical and value free task. The prime considerations are efficiency and effectiveness in policy making.

Ethical considerations are of secondary value in public policy. Traditionally, however, the modern policy making essentially incorporate ethical dimension. The role of ethics in policy making can be discussed in following dimension.

→ Determining the goal of policy making

\* With limited resources policy making essentially requires 'choice' between competing interest hence ethics becomes guide.

eg = Water for industry or agriculture.

→ Determining the procedure

\* The methods are as important as

Remarks

goals without the preferred preferred method incorporate ethical dimension.

eg. In foreign policy, the use of hard power or soft power is essentially guided by ethical consideration.

→ Beneficiary targeting

\* The values of 'ontodaya' i.e. chasing the last person just.

Discuss how ethics supports in public resource utilization, public trust etc.

→ Policy evaluation

Overall impact analysis without ethics is incomplete.

eg. Displacement cost of infrastructure project.

Ethics has always been at heart of policy planning as it ensure public welfare. To borrow from Bhagwat Gita

"Satguna" (consideration for public welfare) must guide the public policy.

3h

4. What is biocentrism? Does it prove an effective tool against environmental challenges?  
(150 Words) (10 Marks)

Biocentrism philosophy incorporate the idea that all living beings are of equal moral worth. Human beings thus are ~~not~~ <sup>not</sup> superior ~~rather~~ <sup>rather</sup> equivalent to all biological life on earth.

At present the world faces the environmental crisis in climate change, deforestation, rising sea level, pollution, declining biodiversity and so on. Biocentrism presents an answer to these issues.

Biocentrism counters the following issues —

- ① Indiscriminate exploitation of natural resources
  - ↳ It advocates usages of means like Environment impact assessment, Natural Capital accounting etc.
- ② From Human led development to Biologically Sustainable development
  - ↳ <sup>By</sup> keeping the ecosystem at heart in a development project.

Remarks



3) Equal value of life - protecting the biodiversity and habitat thus mainstreaming the ecology in development process.

4) From GDP to GNP (Gross Natural Product)

The philosophy of Biocentrism realign the concept that human interest and nature are antithetical. It promotes Symbiotic relationship hence a more humane and natural development.

Discusses how biocentrism prevents mass extinction, man-animal conflict etc.

3

Remarks

5. "Progressive space activism requires expanding our ethical circle to space". Comment in the light of Artemis program. (150 Words) (10 Marks)

Space forms the "global common" i.e. it is the shared resource of all countries and also the shared responsibility.

Artemis The rise in space activity with programmes like Artemis (Moon landing) and other private ventures like Blue Horizon SpaceX has raised few ethical questions

like -

- ⇒ ~~Who~~ who is liable if any damage is done to other nation property?
- ⇒ Should space be weaponised?
- ⇒ unequal access to space technology
- ⇒ space colonization and race race among nations.
- ⇒ Should space programme be undertaken when the earth faces high level of poverty and inequality?

The rules of conduct in space remains undefined, with only few conventions and agreements limited to few nations.

Space programme are thus operating in legal and moral free space. Thus ethics incorporation will help in -

(a) Democratization of space - allowing peaceful use of space technology and proliferation to other nations.

(b) Ensuring liability - by developing suitable global and national laws.

(c) Limiting the conduct - by restricting activities like colonization and privatisation of space assets.

(d) Making space programme development oriented by ensuring the technologies developed in space are accessible to all.

Legal and ethical framework should be developed under which the space programme must incorporate. This will not just ensure that space remains peaceful but will usher ethical space governance.

Good!

(4)

6. "To oppose corruption in government is the highest obligation of patriotism". Comment (150 Words) (10 Marks)

Patriotism is the feeling of love for one's country. The value of patriotism is foundational in developing fraternity and unity in the country.

Corruption on the other hand involves misuse of power and position for selfish interest. Instead of country it focuses on individual interests which threaten the progress of society.

Corruption in government is even more serious as it leads to -

- (1) Deprivation of masses as corruption deletes the public services and thus push people into vicious cycle of poverty
- (2) Weaken democratic institute by allowing criminals and corrupt officials to control them. Law breakers become law makers
- (3) Weakens the social fabric as the focus shift from social justice to

individualistic gains thus leading to communalisation, regionalisation and deepening of social faultlines.

(4) Reduces Justice and Public Trust -

Judicial corruption weakens the public trust into the system leading to alienation.

against human rights, account etc.

~~Factor~~ The foremost duty of any patriot who wish to see the nation prosper is to oppose corruption. Corruption if not opposed perpetuate and weakens the foundation of the nation.

Gandhiji has rightly said that the one who observe sin without protest is the bigger sin. In the case of corruption silence becomes approval.

True patriotism lies not just in associating with the symbols of the nation but rather with the values that nation adhere. Every Indian must adhere and promote value of 'Satyameva Jayate'

Remarks

7. It is believed by many that online social activism creates a false sense of social action rather than bringing any actual and effective change on the ground. Do you agree? Analyse. (150 Words) (10 Marks)

The internet has given power of expression to the people. The flow of information to people has empowered them and has led to <sup>online</sup> social activism.

online social activism involves the utilisation of internet and social media to raise public concerns.

e.g. #MeToo movement raised the sexual harassment issue

Effective changes due to <sup>online</sup> social activism

→ Ensure accountability of the leaders and officials

e.g. India Against Corruption online campaign

→ Progressive policy changes

e.g. LGBTQ+ rights

→ Creates public solidarity and awareness

e.g. Animal rights and, walker burning

→ Mainstreaming Marginalised voices.

eg #MeToo movement, where not just the elite rather the middle class and poor women shared their experiences.

False sense of <sup>online</sup> social action

→ creates a keyboard warrior mentality i.e. people are happy that they have liked or shared something of social relevance.

→ Superficial understanding and trend following nature of the social activity.

→ Counter and radical opinions without rational discourse

→ Post truth where as truth is fabricated and manufactured

↳ Altered clips are shared without context

Compare the impact of social media activism with traditional activism like protests, picketing etc

⊖ Social online social activism remains a double edged sword, it can however be progressive utilized via community guidelines on social platforms, eradication of fake news and awareness among netizens.

3/2

Remarks

8. Describe the process of crowd funding and reason out the benefits of promoting crowd funding? How values affects the prospects of crowd funding in India.

(150 Words) (10 Marks)

Crowd funding involves the borrowing/raising money of money from a large pool of people with whom the borrower does not have a direct contact.

Process of crowd funding involves

① Publication of interest for borrowing/raising money (through advertisement or social campaign)



② Creation of a specialised account  
(However, an existing account could also be utilized)



③ Donations / funds from people

Discusses various purpose for which crowd funding used.

Benefits of crowd funding

① Low cost of funds for entrepreneurs

② Access to fund for people in distress

e.g. Medical emergency funds raised through sites like Ketto.org

Remarks



③ Mobilization of public saving for investment or social cause

④ Promotes transparency and accountability of the borrower, as the funds are dependent upon these values.

Values affecting crowd funding

① Love and care for people in distress

② Association with social cause

③ Entrepreneurship spirit among the youth promoting crowd funding

④ ~~Risk averse nature~~

cooperatim, empathy etc

Negatively

① Risk averse nature of the general public e.g. F.D and other deposit are preferred.

② Mutual distrust as the advertisement may be misleading.

③ Cultural inertia restrict adoption of new method.

④ Effective utilization of crowd funding is key to spur growth, entrepreneurship, investment and access to fund for social cause.

34

Remarks

9. Discuss the idea of value pluralism. Also discuss the relevance of value pluralism in diverse country like India. (150 Words) (10 Marks)

Value pluralism denotes existence of multiple values without hierarchy. It means various values like equality, liberty, justice may exist side by side without any conflict.

Value pluralism promote toleration.

It regards that while there may be preference for some value that does not mean an conflict with some other value.

e.g. While some may advocate capitalism, socialist ideology adherent should not be despised rather tolerated.

India presents a cultural mosaic.

Multiple ethnicity, religion, language, caste, caste finds their home in India. The value of "Sarva Dharma Samabhava" and "Vasudhaiva Kutumbakam" defines India.

Remarks

Pluralism is essentially a feature of Indian society. It welcomes increases in current context with rising cases of mob lynching, increases social cleavages.

Value pluralism is nothing new to Indian culture rather its importance needs to be emphasised. The constitution has already incorporated it with rights to religious freedom, culture and linguistic minority rights and values of equality, justice and liberty.

While in India we <sup>may</sup> not present a melting pot but certainly are a thali with each ~~total~~ bowl preserving its separate identity still being complimentary to the other, hence creating wholesome experience.

Good analysis

4

10. We must find positivity in the bleakest situations and live by the principle of gratitude.  
Comment the statement. (150 Words) (10 Marks)

"he must not loose the infinite hope for finite loss" — Martin Luther King Jr.

Positivity is the attitude of finding something good even in negative climate. It is the quality of forward looking and optimism.

but the life is a see saw & whic where each happy cycle is brought alternatively with a sad one. But the occassion setback does not determine the life.

The person with positive attitude takes the situation as a challenge and utilise it to fullest for improvement.

eg. Bashim Tendulkar made a great comeback after elbow injury when many had written him off.

⊙ Positivity must also be followed with humility and gratitude.

Remarks

Every human endeavour is a result of personal efforts and ~~efforts~~ support of others.

Recognising the support by others and having gratitude only humbles a person. It keeps him grounded ensuring that

ARROGANCE DOES NOT SET IN.

Gratitude make a person realise the limitation and positivity makes him realise possibilities. A judicious mix of both thus ensure a life long success.

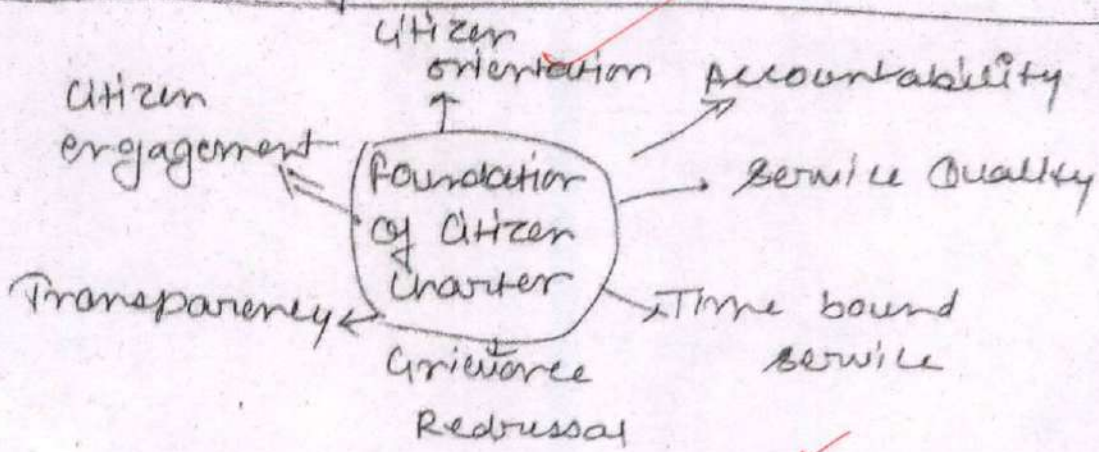
To quote Buddha "It's all in mind" what we think is what we become.

Here you have to relate  
gratitude with  
positivity & its impact.

3

11. "The citizens' charter is an instrument which aims to make governance/organization transparent, accountable and citizen friendly". Discuss how does citizens' charter help in achieving good governance? (150 Words) (10 Marks)

Citizen Charter is document outlining the commitment regarding quality and standards of services citizen can expect.



Citizen Charter is vital for good governance as it leads to -

(a) Quality of service delivery

- \* Improves efficiency and effectiveness of public service
- \* Targets beneficiary precisely

(b) Empowers people

- \* Promote transparency and accountability.
- \* Allows grievances to be redressed through proper channel

Remarks

\* citizen satisfaction

(C) Citizen led and citizen oriented governance

\* Public participation in service policy formulation.

\* Feedback and public scrutiny of public policy.

(D) Outcome oriented bureaucracy

From rule-based to value based evolution of bureaucracy can be expected by the means of citizen charter.

However citizen charter in India faces issues like

- no regular updation
- Unilingual nature
- without citizen participation.
- focus on charter formulation rather implementation.

*Good analysis*  
*4/4*

Citizen charter is a tool of people empowerment and participatory democracy, thus legislative backing of citizen charter is essential for good governance.

12. Public service delivery plays a critical role in enhancing individual capabilities to participate fully in the growth of the economy. Discuss the Challenges and Opportunities with regard to public service delivery in India. (150 Words) (10 Marks)

Public Services are the services that government delivers to public like health, education, security, water etc.

Impact of public service on individual capacity eg

- ① Education
  - Boost human capital
  - Builds social and moral character
  - skills and employability
- ② Health
  - Boost productivity
  - Reduce cost of pocket expenditure.
  - Enhance life expectancy.

③ Op (Challenges to Public Service delivery)

- ① Lack of accurate data - leading to inclusion and exclusion errors.
- ② Resource availability - increasing requirement with high population  
eg. \$1 trillion required for Infrastructure.

Remarks



- ③ Organisation capacity - lack of functionaries and their capacity  
e.g. - Dr. P. R. I. S. are sarpanch and other representatives are not functionally equipped.
- ④ Corruption and misutilization of funds
- ⑤ Lack of awareness among masses
- ⑥ Top down and one size fit all approach

Opportunities

- ① Huge Demographic Dividend available for capacity building and utilisation for service delivery e.g. ASHA workers.
- ② High penetration of internet and ICT technology e.g. COWIN app
- ③ High economic growth coupled with foreign investment.

Discuss various steps taken for service delivery like MyGov portal, E-Kranti etc

3 1/2

Public service delivery arena thus reflect wider possibilities which when analysed will lead to 4 EK Bharat Shrestha Bharat

13. "The greatest virtue of bureaucracy is that it is an institutional method for applying general rules to specific cases" - Max Weber. Illustrate. (150 Words) (10 Marks)

Max Weber's bureaucratic model is institutional in nature. He creates an impartial and machinery to deliver public goods.

Weber's consideration is to eliminate discretion and to ensure uniform conduct of the bureaucracy to achieve a efficiency and effectiveness.

Traditional bureaucracy has achieved it through -

- (a) creation of hierarchical model of bureaucracy
- (b) Procedure and rule based approach

The benefit of rule based approach lies in -

- (a) Ensuring rule of law and reducing corruption.

eg Parameters for beneficiary identification ensure objectivity in allocation of resources

Remarks

Ensuring conduct based on Code of Conduct

↳ This allows bureaucracy to operate within the general rule of code of conduct in ~~specific~~ cases, thus ensuring uniform conduct.

e.g. Rule 3 of civil services code of conduct indicate towards welfare of people, this <sup>general rule is</sup> applied in case of disaster management resource allocation, policy formulation, uniformly.

Discusses the various different duties civil servants have to do today.

Along with institutional approach bureaucracy in modern times requires to be proactive in its approach. civil servants thus needs to flexible, adaptive and responsive to public demand to ensure they act as agent of change and promote spirit of service.

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Section - B

In the following questions carefully study the cases presented and then answer the question that follows:

14. When Sheena reaches to one counter of the RTO office for her driving license renewal, the lady in-charge at the counter pass-on one form to fill for the same purpose. She asked Sheena to turn the page and go through it. Back side of the paper there was organ donation consent form which stated:

"Organ Donation: Upon my death I am willing to donate the following - there were then a set of boxes labelled - eyes, liver, kidney, any organ and nose, together with a space for her signature."

Sheena asks the lady - "why such things are being pushed at this counter" Lady at the counter explains that this form of camping has been promoted by NGOs for the larger interest for humanity, however it is voluntary and she can escape it if she is not fond of any worth. Sheena was not sure about giving consent. She was in dilemma what to do it or not. After a brief thought she denied and moved from that counter.

On the way to back home, her friend Indrani, who was also at the counter, suddenly said, "I did not wanted to say anything inside, but no way I would never sign that card. If you get into accident and they see that you have agreed for organ donation, they will not even try to save you. There is organ shortage, and the doctors want to grab what they can get. My mom says those organ donation cards are like signing your death warrant"

Later that evening Sheena decided to talk to one of her teacher. When she explained about her anxiety, teacher replied that she should follow her heart in the matter of organ donation.

Answer the following questions based on the above case study:

- From a utilitarian perspective, should Sheena agree to donate her organs? Provide an analysis.
- Do you think that people ought to donate their organs? Why or why not? (Make sure that the reasons you provide are ethical reasons, not merely prudent or legal). What will you advice to Sheena in case you are in place of her teacher?

(250 Words) (20 Marks)

~~In the above~~ organ donation is a very sensitive issue regarding which a lot of prejudice and misinformation prevail. The above case represents such an incident.

Remarks

(a) Sheena is confused regarding her choice for organ donation, utilitarian perspective provides a direction to her.

The utilitarian principle of "Greatest Benefit of greatest number" in this case indicate that sheena should sign the consent form. As multiple organs can save multiple lives.

Also refined utilitarianism of Mill advocates that there are certain higher pleasure that we pursue. "Saving life of other" is one such higher pleasure. So sheena should <sup>agree to</sup> donate organs.

However, the some philosophy also lay emphasis on "desire" and "aversion". Since sheena does ~~not~~ "desire" organ donation she might not do so.

Hence, sheena from utilitarian perspective should be guided by her "desire", "higher pleasure" and "Greatest happiness number of greatest number" in order

Discuss various utilitarian considerations related with utilitarianism. organ donation

to make a decision.

If all three are aligned she should <sup>agree to</sup> donate the organs.

(b) Different people have different reasons for donating organs or not

For donation

- ① Protecting lives of near and dear ones.
- ② Altruism towards other
- ③ Finds utility in organ donation as after death organs are of no use.
- ④ Personal experience - having lost someone or having being in similar situation guide behaviour.
- ⑤ Peer pressure - group ~~to~~ advocacy regarding organ donation may ~~be~~ promote them.
- ⑥ Social influence

For rejecting donation.

- ① Religious connotations, like popular notion that one will be born without

Remarks

the organ one donate.

② Personal fears, as as one might believe that organ donation is essentially a zero sum game (where own interest are harmed)

③ Prejudice and misinformation, as in the present case where it is believed that doctor treat organ donor as resource not human being,

My advice to Shere would be →

how would you do away her fear about organ trade etc.

① Read and collect all information regarding donation process

② Associate with some organisation to have first hand experience

③ Search her own conscience for answer.

④ Only when satisfied she should take any decision.

My personal advice would be it is a noble cause and ~~not~~ if she requires any help in signing up for it I am there to help her

Remarks

8

15. You are a senior civil servant. One of your officer friends is hard working, completes her work on time but always demoralizes her subordinates by blaming them for one or the other thing. She keeps everyone on toes. Often she shouts in her office and wants to just follow the blue book while working. She also insults junior officers if one fails to get the things done. Her only mantra to work is to "get the things done - whatever it takes". Due to this bossy attitude your friend is not liked by the subordinates and because her uneven relation with her team members, she fails to portray a good office culture. Most of the colleagues know about this case but no one wants to discuss it because of your proximity with that lady officer. However one day one close friend happens to be your colleague briefed about the problem subordinate officers are facing.

Answer the following questions based on the above case. Bring merits and demerits related to each course of action and discuss the best option.

- Directly talk to subordinate and assure about correcting the things in future.
- I will mentor her.
- Transfer the lady officer as this case may bring sorry figure for you also in future.
- Request the lady officer not to do so as this may hamper their personal relations also.
- Is there any better option available to correct the things other than what mentioned above?

(250 Words) (20 Marks)

Issues involved in the cases are -

- Bossy attitude of the officer friend.
- Demoralizing impact on subordinates
- Poor work culture

The following options are available in the case.

- Discreetly talk to subordinate and assure about correcting things

Remarks



Merit

- Motivating the Subordinate
- Fulfilling my duty as a senior
- Portraying leadership

Demerit

- Against hierarchy of Civil Services
- May lead to low esteem of the officer friend in front of her subordinates

they may think you are not impartial

(b) I will Mentor her

- Allows her to realise mistake

Merit

- Utilise personal bond for professional outcome
- Seamless resolution

Demerit

- Officer friend may dislike it
- Mentorship may affect my own duties

also time taking

problem

(c) Transfer the lady officer

Merit

- Reduce my personal liability
- Provides space to subordinates - opportunity to reset culture

Demerit

- Denies opportunity to lady officer for change
- Extreme step without exploring possibilities

no change in attitude

(d) Request lady not to do so as this may hamper personal relation.

Remarks

Merit

Utilizing Emotional Quotient in dealing professional issue  
 low resistance from lady officer  
 quick resolution.

Demerit

Attitudes are hard to change  
 May even spoil personal relations.

(e) My approach would be -

- set up an anonymous complaint box/portal online ✓ *But how it could help changes her attitude*
- Display the complaint received to lady officer and ask explanation.
- counsel her that her attitude is affecting the work culture.
- ↳ At time unknowingly people react in a manner.
- If she realise then, allow her time to change with continuous feedback
- If she operates in some manner, transfer her. *how to improve EI etc.*

Any good officer or sub ordinate must be given a chance to change and only when they seem irredeemable than an action should be taken

Remarks

(7 1/2)

16. You are a no-nonsense police officer. There is a day light murder of a politician in your area. One of your senior police officer is close relative of that murdered politician. After much investigation, you come to know that Naxalites have killed him as he was involved in land grabbing case in remote area. Local people hated that politician. After few days you managed to arrest one naxalite who was involved in this case. He was involved in some other gruesome murder cases also. In an ambush more than 50 security personnel were also killed and his name was also surfaced in that case.

Your senior officer is putting pressure on you to kill that criminal as often these type of cases take much time due to the lack of eyewitness, as they enjoy local support and also villagers have fear.

Home Minister of your state also wants to do the same as it will send a message in the public about handling of law and order problem with iron hands. Thus send filler through one officer that 'if you do the same, you will get the full support of ruling party in future also'.

Answer the following questions:

- In the above case which ethical dilemmas will you face and why will you call it ethical dilemma?
- Will you follow the order of your senior officer and Home Minister? Evaluate your decision from the ethical and legal point of view.
- Which factors will guide you in this case?

(250 Words) (20 Marks)

Issues involved in the case are

- Murder of a politician by a Naxalite who has previous record of multiple murder.
- Distrust of local about the administration and the government ✓
- Political pressure for killing the criminal.
- Departmental pressure and absence of evidence. ✓

(a) Ethical dilemma arises when there are competing set of values in a given situation and choosing one over other will definitely

Remarks

hinder the other.

In the present situation following dilemmas are -

- 1) Constitutional duty to follow & defend law v/s political pressure to kill the criminal.
- 2) Faster justice to the slain v/s due process

The dilemma arises as it is known that the said person is criminal and no one wants him to be spared. However, the previous experience and lack of evidence is compelling to go for instant justice rather than judicial process.

The dilemma is not about the end rather the means needed to adopted for the same.

- (b) The Seniors and Home Ministers have advised to kill the criminal captured.

The following merits & demerits are involved in this advice

Merit

- faster justice to the victim
- Building police image among people
- sending out a message to mavericks
- Personal favour from ruling party.

Remarks

"Demerit" → Against the legal duty  
 → Against personal ethics  
 → Short termed and myopic view  
 of a structural problem.

I will humbly deny the advice, as it goes  
 against not just legal duty i.e. every accused  
 should have a right to free and fair trial  
 but also ethically wrong as it makes  
 no difference between vigilante justice  
 and true justice. "Justice should not only  
 be done it should also be seen to be done."

(c) The factors that will guide by action  
 would be

- constitutional and legal provision.
- long term implication of the action on  
 department and society at large.
- personal morality i.e. ends and means  
 should converge.

Discusses  
 importance  
 of rule of  
 law etc

India currently faces many challenges on  
 criminal justice front, extra judicial killings  
 are no answer to what is a systematic  
 and structural issue. The actions thus  
 must be guided with constitutional  
morality and the spirit of service.

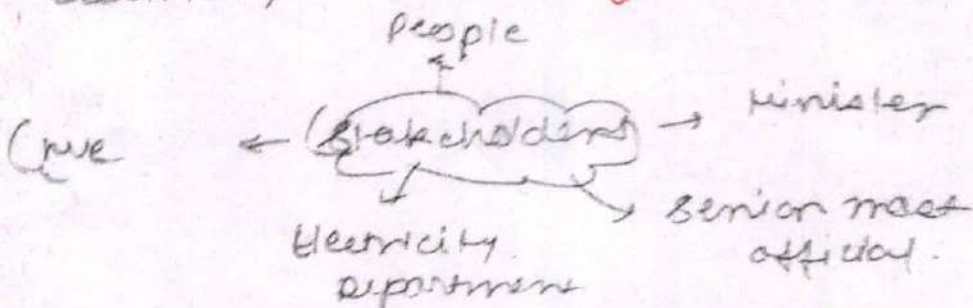
5th

17. You are a very senior officer of the electricity department of the state which has power shortage. You notice that your minister has prevailed upon the department in allocation of power supply to different districts in a most arbitrary manner. The senior most officer of the department is helping the minister in his objective. Some of the districts have 24 hour power supply whereas some are having 8-10 hours power cuts. In a visit to a particular district you notice that people are not getting even drinking water, because of inadequate power supply. After returning back to state headquarter, you raised the issue with your senior officer and the minister and they asked you to propose a rational solution of the problem.

- (a) What are the options available to you?
- (b) Evaluate merits/demerits of each option and finally suggest best course of action giving reasons. (250 Words) (20 Marks)

Issues involved in the case

- ① Arbitrary usage of power by Minister and Senior official.
- ② Denial of services to people.
- ③ Wide discrepancies and inefficiencies in electricity distribution.



Options available and merit demerit of the options

As I have been asked a proposal to solution, so I may give the following proposal

Remarks

→ Completely rework the entire distribution

Merit → will allow the just and optimal distribution of power.  
 → Allow people of all ~~district~~ to benefit out of distribution.

Demerit → Time consuming process  
 → May not be acceptable to Minister and senior official.

→ Temporarily address the immediate problem by ad-hoc allocations

Merit → Resolve the issue of water problem.  
 → Immediate relief.

Demerit → Relocating without affecting existing distribution might not be possible  
 → This ~~district~~ will be a band-aid solution.

Don't think that you should make proper detailed report etc

→ Apart from proposal in case of denial by minister and official I have following option —

→ Persuade the minister and official  
Merit → ⓐ Peaceful solution to the problem  
 → Builds personal rapport with the senior official and minister.

Remarks

Demerit → Persuasion when there is a conflict of interest is hard.

→ Complaint to the Chief Minister

Merit → Attracting CM attention towards misallocation  
By passing ~~only~~ future hurdles

Demerit → Politicises the entire issue  
By passing chain of command sets a bad precedent

My course of action would be —

- ① collect the data of the different district and power available.
- ② Allocating the power to district buffering on temporary basis to address issue of essential services.
- ③ Reworking the plan on longterm and giving a data driven proposal.
- ④ Persuading the senior official and minister
- ⑤ If unable to persuade then I might have to raise with the CM.

how could you convince the concerned minister, offices etc

Electricity remains the basic service and denial of this goes against right to life. My action would be guided by ideals of problem solving

Remarks

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and presenting citizen rights



18. A young civil servant joined at a junior position, in a state government deptt. (civil supply) at the state headquarter. He found that the senior officers and the Minister incharge of the deptt. were in unholy alliance and most of the proposals regarding allocation of essential commodities to different district were based upon their personal likes and dislikes (instead) of an objective criteria. The result was some of the districts had surplus articles where as some had shortage resulting into difficulties for the people in general and marginalized section in particular. Whenever the young officer wants to correct the things, his proposals were either over ruled or he was shouted back and threatened by his seniors and by Minister.

Answer the following questions:

- (a) What are the ethical issues involved in the present situation?  
 (b) Suppose you are the young civil servant, how you will bring objectivity in the allocation of essential commodities?  
 (250 Words) (20 Marks)

(a) ethical issues involved in the case

→ misallocation of essential commodities  
 leading to difficulty to general public.

→ nexus between officials and Minister.

→ Lack of objectivity and transparency in  
decision making

→ Threatening of junior officers by senior  
and Minister who is performing his  
duty.

equality,  
 equity,  
 neutrality etc.

(b) The option available to me as a  
 young civil servant are —

→ Keeping on bringing new proposals

Remarks

Merit

- May lead to acceptance of few proposal
- Fulfilling my duty within the department boundaries

Demerit

- Threats may increase
- Personal ~~priority~~ with seniors and minister.
- Transfer

→ Report the issue to media

Merit

- will lead to pressure on officials to mend the ways
- Bring transparency in allocation.
- will allow to resolve the deadlock

Demerit

- Loss of reputation to department
- Goes against the code of conduct
- Personal threats may increase

→ Report the issue to CM

Merit

- Bring the attention of CM to the issue
- Resolution of the deadlock between
- will lead to gain and free allocation of essential commodity

Remarks

Demerit → Politicization of issue  
 → Bypassing Chain of Command

My course of action to promote objectivity

would be mix of above options —

- ① Begin bringing in new proposals so that there is a constant pressure on senior official.
- ② Bringing transparency by putting making the stock and allocation of commodity public.
- ③ If all efforts fail at last I will have to bring the issue in notice of CM.

Civil servants and departments are guardians of public trust which needs to be preserved and promoted through objectivity, transparency and accountability. Thus the actions specially allocation must be guided by the quality of "service before self".

Good analysis

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19. You are a Civil Servant and remain busy throughout the day because of the work pressure. Your wife is also a bureaucrat having identical routine. You are having a four year old child being taken care by a full time maid. By the time both the parents reach home, the child goes to his bed.

Parents want that their only child should be inculcated with best of human values. What essential steps both of you should take in spite of your busy schedule?

(250 Words) (20 Marks)

The nuclear family are the trend of the time. With both the parents working the child is devoid of the time, love and affection of the parent. However nuclear families are unfortunate quality of the times.

① To inculcate the best moral values in the child, work-life balance by the parents becomes key. While the maid will take care of the physical needs of child, <sup>she</sup> she must also be intellectually and morally developed.

The following steps in this directions are needed

① Dividing time among the parents to take care of the child, one parent can come early alternate week to home.

Remarks

- ① Utilising the workplace (nearby family) where there can be a greater proximity with child.
- ② Getting utilizing the vacations to spend quality of time with the child.
- ③ Inculcating good habits like reading books, moral stories to the child. will develop his moral values.
- ④ Nudging her to sports activities so that she will learn qualities like hard work, positive attitude towards life.
- ⑤ A child develop most among the peers, hence the maid can be instructed to take the child to society park where the child enjoys and learns.
- ⑥ Focusing upon education, regularly interacting with the teachers to keep tabs about the performance and the habits the child has inculcating.
- ⑦ Taking help of the grand parents of the child. Their support is invaluable.

Could ask help from your parents.

Remarks

As no one could take care of the child better than them, with their experience they can mould the child as a morally upright citizen.

At a tender age the child need much emotional support, but ~~parents~~ unfortunately parents are also bound. Thus maximization of the time available is the key. The responsibility lies on shoulder of both parents. Along with own efforts, external help from relatives and teachers is also essential.

The duty of parents lies not just for fulfilling material needs of child rather holistic nurturing.

very good!  
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